

PAST PERFORMANCE QUESTIONNAIRE

The Acquisition Support Organization (ASO) of the Defense Finance and Accounting Service (DFAS) Agency will be evaluating the past performance of those offerors responding to RFP MDA210-00-F-0001. This evaluation will play an important role in determining which offeror will be awarded the DFAS-ASO contract. Thank you for your cooperation in this effort.

(Offeror to complete item I A. and I B. prior to issuing this questionnaire to the Evaluator.)

I. CONTRACT IDENTIFICATION

A. Contractor _____

B. Contract Number _____

C. Contract Type _____

Competitive YES NO

Follow-On YES NO

D. Contractor is/was PRIME SUBCONTRACTOR

E. Period of Performance _____

	Estimated	Fee	Total Value
F. Initial Contract Cost	_____	_____	_____
G. Current Contract Cost	_____	_____	_____

H. Product Description and/or Service Provided:

I. Number of Locations Serviced by this Contract _____

II. AGENCY IDENTIFICATION

A. Agency Name _____

B. Agency Description _____

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III. EVALUATOR IDENTIFICATION

A. Evaluator Name _____

B. Evaluator Title _____

C. Telephone Number _____

D. Evaluator Signature _____ Date _____

IV. EVALUATION – Please circle one response for each question.

1. Did the contractor provide for effective overall contract management?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

2. Did the contractor meet established milestones?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

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3. Did the contractor submit required reports and documentation in a timely manner:

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

4. Did the contractor meet the technical and/or performance requirements that were specified in the contract?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

5. Did the contractor coordinate, integrate, and provide for effective subcontractor management?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

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6. Was the contractor able to solve contract performance problems without extensive guidance from Government personnel?
- a. considerably successful
 - b. generally successful
 - c. marginal success
 - d. little success
 - e. no success
 - f. not applicable to this contract

Comments:

7. Did the contractor display initiative in meeting requirements?
- a. displayed excellent initiative
 - b. displayed good initiative
 - c. displayed some initiative
 - d. displayed little initiative
 - e. displayed no initiative
 - f. not applicable to this contract

Comments:

8. Did the contractor commit adequate resources in timely fashion to the contract to meet the requirement and to successfully solve problems?
- a. provided abundant resources
 - b. provided good resources
 - c. provided adequate resources
 - d. provided minimal resources
 - e. provided insufficient resources
 - f. not applicable to this contract

Comments:

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9. Did the contractor staff the requirement with personnel having the appropriate skill and experience levels?

- a. staff considerably surpassed minimum requirements
- b. staff exceeded minimum requirements
- c. staff met minimum requirements
- d. staff below minimum requirements
- e. staff considerably below minimum requirements
- f. not applicable to this contract

Comments:

10. Did the contractor respond positively and promptly to technical directions, contract change orders, negotiations, and in resolving other issues?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

11. Was the contractor successful in responding to emergency situations?

- a. considerably surpassed minimum requirements
- b. exceeded minimum requirements
- c. met minimum requirements
- d. less than minimum requirements
- e. considerably below minimum requirements
- f. not applicable to this contract

Comments:

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12. Was the contractor effective in interfacing with Government staff?

- a. extremely effective
- b. generally effective
- c. marginally effective
- d. generally ineffective
- e. extremely ineffective
- f. not applicable to this contract

Comments:

13. What was the quality of personnel supplied by the contractor?

- a. uniformly exceptional quality
- b. usually above average quality
- c. adequate quality
- d. frequently poor quality
- e. technically deficient
- f. not applicable to this contract

Comments:

14. Has this contract been partially or completely terminated for default or convenience?

- a. Default _____% partial OR _____ completely
- b. Convenience _____% partial OR _____ completely
- c. Neither

Comments:

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15. Are there any pending terminations?

- a. Yes, possible termination for Default
- b. Yes, possible termination for Convenience
- c. No

Comments:

16. To what extent did the contractor meet the proposed cost estimates?

- a. much less than estimated cost
- b. somewhat less than estimated cost
- c. comparatively equal to estimate
- d. exceeded the costs
- e. considerably surpassed estimate
- f. not applicable to this contract

Comments:
